

Checked Luggage



Section 1: Dialogue

Please read the conversation below between Cassie and the Airport Assistance Officer.

Cassie: Excuse me, I cannot understand the signs. I hope you can speak English.

Airport Assistance Officer: Yes miss, I can speak English.

Cassie: Thank God. I am a bit lost. Can you please tell me where I can get my checked-in luggage?

Airport Assistance Officer: Sure, after your passport and visa have been approved for entry, proceed down the hall. There will be an electronic sign overhead that says Flight 344. Your checked-in luggage will be brought there for you to pick up.

Cassie: It's my first time flying, and I just wanted to make sure. Thank you so much for your help.

Airport Assistance Officer: You're welcome! If there's anything else you need, you may approach the nearest Information Desk.

Cassie: Yes, I will. Thank you again!

Section 2: Useful Expressions

Please take note of the following useful expressions.

1. Can you please help me find my checked-in luggage?
2. Where do I get my checked-in luggage?
3. Who is in charge?
4. Where should I go to next?

Section 3: Vocabulary Words/Expressions

Please read the vocabulary word/expression with its definition and sample sentence.

Vocabulary/Expression	Sample Sentence
Proceed <i>[pruh-seed]</i> verb	Please proceed to the next room.
Overhead <i>[oh-ver-hed]</i> Adverb	The lamp is located overhead.
Bring (Brought) <i>[bring]</i> verb	I brought my bag with me.
Pick up (informal word) <i>[pik up]</i> verb	I will pick up my bags tomorrow.
Approach <i>[uh-prohch]</i> verb	You can approach me now.

Section 4: Completing the Conversation Exercise

Please complete the dialogue using the words from the box below.

Cassie: Excuse me. I am a bit confused with all the signs. I hope you can speak English

Airport Assistance Officer: Yes miss, I can speak English.

Cassie. That is great. I am a bit lost. Can you please tell me where I can get my checked-in luggage?

Airport Assistance Officer: Sure, after you go through immigration processing, _____ down the hall. _____, there will be a sign that says Flight 344. Your checked-in luggage will be _____ there. You may _____ your luggage from there.

Cassie: It's my first time to travel to a different country, and I did not know what to do. Thank you so much for your help.

Airport Assistance Officer: If you need any more help, you may _____ the nearest Information Desk. You're welcome!

Cassie: Yes, I will. Thank you again!

overhead	proceed	pick up	approach	bring
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